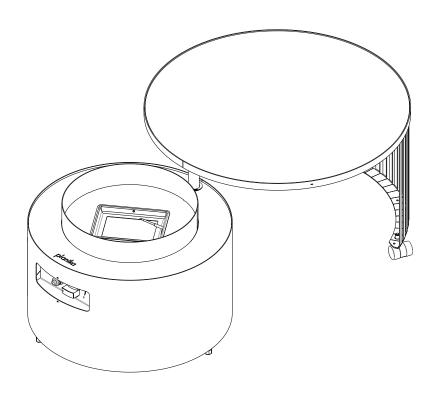
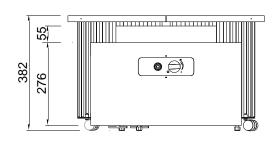
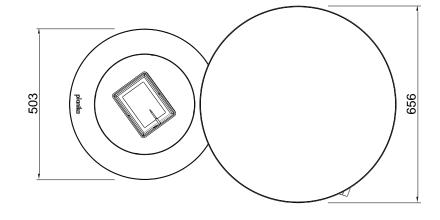


## INSTALLATION AND USER'S MANUAL Moon

G30/G31 (Propane-Butane/Propane)









### IT IS OBLIGATORY TO READ AND KEEP THIS INSTRUCTION MANUAL.

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#### 1. INTRODUCTION

The Moon fireplace is a decorative fuel-effect gas appliances destined only for outdoor use. It is obligatory to acquaint oneself with the below installation manual and user's manual before committing to the installation and use of The Moon fireplace. This manual is to be kept safe for the lifetime of the device.

**WARNING!** The device must be installed by the installer who is certified and qualified specialist in gas heating and should have all the qualifications required by local law. Failing to comply with the above condition may result in voiding the warranty.

#### 2. SAFETY INSTRUCTIONS

- Read the instructions before using the appliance.
- Use outdoors only.
- The Moon fireplace should be installed and controlled annually according to the below installation manual as well as enforced national and local laws regarding gas safety (installation and use).
- One needs to assess whether the data on the product plaque complies with the local type of gas and pressure.
- Do not change the structure of the device or its sealed elements nor modify the default settings of The Moon fireplace.
- Do not set any additional imitation blocks nor any glowing coal fragments on the burner or in the combustion chamber. Only use manufacturer-approved decorative accessories for Planika fireplaces
- A CO2 or a powder fire extinguisher needs to be placed near the device.
- During the first ignition The Moon fireplace needs to be burnt on maximum level for a few hours in order for the elements to acquire correct temperature and for the remains of paint, lacquer and lubricant to evaporate.
- Do not move the device while it's working.
- Moon has been designed for decorative purposes. Surface of The Moon may get hot (up to 100 degrees
  Celsius) with the exception of the side walls and table of the appliance as well as the control panel.
   WARNING!!! Parts of the device that are easy to reach may be very hot. Keep children away from the device.
- This appliance must be kept away from flammable materials during use. Do not place any combustible materials within a distance of 1 m of Moon and 2 m over the appliance (Fig. 1).

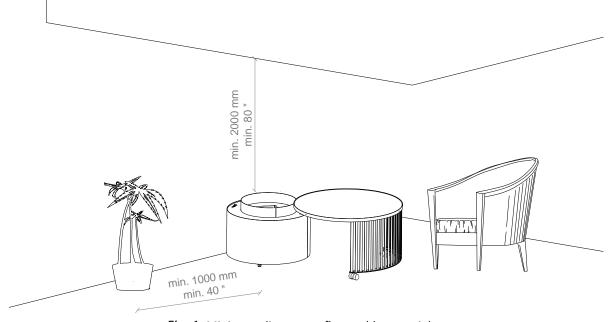


Fig. 1: Minimum distance to flammable materials

- An amply ventilated area must have a minimum of 25 % of the surface area open. The surface area is the sum
  of the walls surface.
- When The Moon fireplace is on it's not to be exposed to rain.

- When not being used The Moon is to be protected from atmospheric conditions and the main valve of the gas cylinder needs to be turned off.
- If The Moon is not in use for a longer period of time (e.g. winter time), we advise you to store it inside.
- The Moon fireplace's parts are made of stain resistant material.
- Never leave a turned on Moon without supervision.
- The Moon fireplace needs to be installed in a place inaccessible for children, unauthorised persons or animals for the direct contact with the flame or hot parts of the device to be impossible.
- In case of heavy wind The Moon fireplace needs to be immediately turned off and one needs to wait until the heavy wind passes.
- In case of noticing any sort of gas leaks the fireplace as well as the main valve of the gas cylinder need to be turned off.
- After use turn off the gas cylinder valve.
- Salty seawater environment accelerates the corrosion process and contributes to fireplace damage

#### 2.1 Safety instruction regarding the use of the gas cylinder.

- Use only the type of gas and pressure specified by the manufacturer.
- The gas cylinder should always be placed in a vertical position during use and transport.
- Always store the gas cylinder in an easily accessible place to allow its immediate turn-off.
- During the installation process do not allow an open flame or any ignited object to reach the gas cylinder .
- Leaks should be found with the use of a cleaning liquid and water. If bubbles form on the surface that means that a there's an existing leak.
- Always use a pressure regulator between the gas cylinder and the device. Replace the pressure regulator every 5 years. The allowed pressures are: 30mbar, 37mbar (recommended), 50 mbar. Use only regulators complying with the European EN16129 Norm.
- Use only approved and certified gas connection linkage. Replace the linkage every 2 years.
- The elastic linkage connecting gas to the fireplace is to be led away from sharp edges and hot surfaces. Refrain from bends and twists of the elastic connection on its full length.
- The gas cylinder needs to be shut if the fireplace is not being used.
- Filling the gas cylinder is to be commissioned to certified gas filling stations.
- Replacement of empty cylinder for full ones is to be conducted only in authorised locations

#### 3. INSTALLATION

#### 3.1. Box contents

- 1x complete Moon gas fireplace
- 1x AAA Batteries
- 3x bags of decorative stones
- 1x grate
- 2x wheels
- 3x stands with plastic sleeves
- round table
- burner collar
- 1x spanner wrench
- 1x 4 metre rubber gas linkage installed
- 1x pressure regulator (37mbar) installed
- 1x installation manual and user's manual

#### 3.2. Unboxing and installation

- The contents of the boxes need to be carefully unwrapped from the foam foil.
- Remove the bags with decorative stones from the burner reservoir and place them away from it.
- Remove the styrofoam placed on the unit.
- Cut the transportation clamps holding the unit and place them away.
- Check the completeness of the elements with the contents list.
- Make sure that the device nor its elements weren't damaged during the transportation (if they were, notify the supplier).
- Place Moon on a flat, paved surface outside of the building, preferably on the place of final installation. Leave sufficient space on the side of the appliance where control panel is located (minimum 1 m).
- Assemble the wheels and stands in pre made holes screwing them in using spanner wrench added with the fireplace. Before assembling the stands put on plastic sleeves.

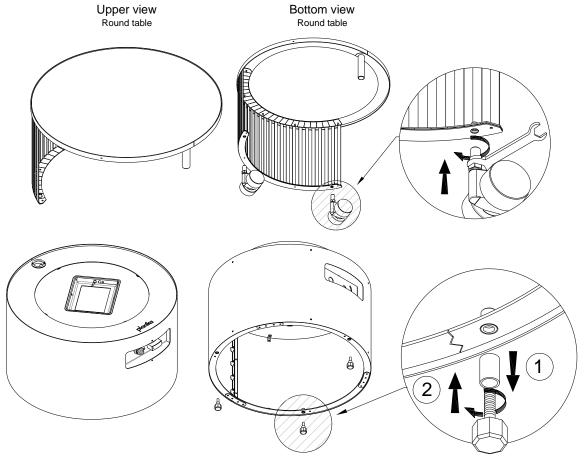


Fig. 2 – Assembling the wheels and stands

Assemble the round table and burner collar putting them in dedicated openings

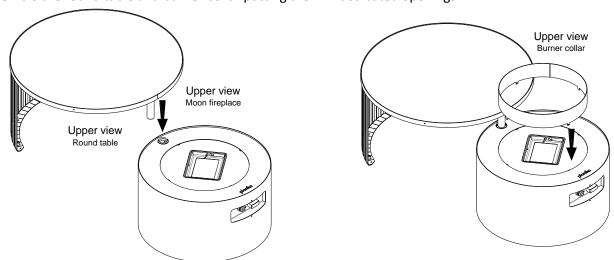


Fig. 3 – Assembling the round table and burner collar

• The decorative stones are to be scattered evenly around the reservoir to completely cover the burner of the fireplace.





Fig. 4 – Moon top view with ignition elements detail

If all the points were completed according to the instruction the gas cylinder can be now connected

#### 3.3. Steel grate assemble (optionally)

• Locate the steel grate in the middle of the burner if you are going to use the fireplace as cooking station.

WARNING!!! Do not place cooking pan directly on the burner nor its collar. Do not use steel grate without cooking pan.

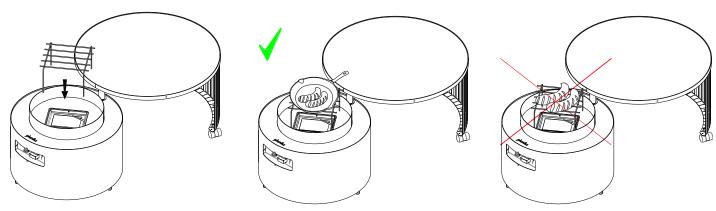


Fig. 5 – Moon as cooking station

#### 3.4. Gas cylinder replacement

WARNING!!! The montage and service needs to be conducted by a qualified professional, a company or the gas supplier.

Before proceeding with the connection of the gas cylinder to the fireplace all activity regarding the correct placement and installation of the MOON needs to be already performed. Take off the glass tube and decorative elements from the burner, uncover the gas cylinder by lifting the fireplace up and placing it aside. Place the gas linkage away from hot or sharp edges and make sure it is not twisted.

The MOON is delivered together with an elastic gas linkage which, on one end is connected to the valve of the device and one the other end to the gas regulator ready to be connected to the gas cylinder.

Pressure reducer type	Country	Connection Type	Connection Type	Inlet Diameter	Outlet
Туре А	FR, UK, IE, MA	Clip On	G59/H4	27 mm	G1/4"-LH
Туре В	ES, DK, NO, FI, EE, PT, CY	Clip On		35 mm	G1/4"-LH
Type C	PL, DE, LT, AL, BE, CZ, SK, SI, LV, HR, UA, RS, MK, BiH	Twist On	G12/H4	21,8 mm	G1/4"-LH
Type D	IT, GR	Twist On	G1/H4	20 mm	G1/4"-LH

If your gas cylinder has a different inlet size or requires a different regulator, replace the included regulator with the required one (available separately at your local market)

One needs to control the expiry date both of the regulator as well as the gas linkage and if necessary (for instance: broken, cut, scratched linkage) replace the components for new ones according to national standards and norms.

The MOON fireplace can use metal or steel bottles or composite bottles filled with propane-butane gas or propane gas.

**WARNING!!!** NEVER use an unstable gas connection (without a regulator).

Gas cylinders have two types of connectors:

- Twist-on connection: The most important thing is the black seal. Always check if the seal is present and whether it hasn't been damaged during the gas cylinder replacement. Some connections have a knob to fasten them in place while others require the use of a wrench. Tighten securely (left thread). Using the tool pay attention not to fasten the connection too tightly as this may damage the seal.
- Quick-release: For this type of connection no tool is required. On/off regulation of gas connection is made
  through a switch on the regulator or on a special connector. In case of using a connector with a thread
  regulator of an old type put a special emphasis on checking if the connecting nut has been tightly fastened
  with the help of wrench.

#### Disconnection of the gas cylinder

# Twist-on connection Quick-release 1. Turn off the MOON – put it into the OFF position. The main burner need to be turned off. 2. Turn the bottle valve into the OFF position (clockwise).

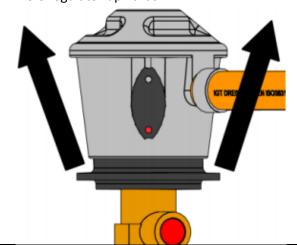


- 3. DO NOT unmount the regulator (or connecting nut) when the bottle valve is open.
- 4. TAKE OFF the regulator (or the connecting nut) with the use of a wrench or a connecting knob.



5. REPLACE the linkage closer or cap on the empty or partially full bottle if it's not being used.

 Take off the quick-release regulator by pressing the switch horizontally and simultaneously pulling the whole regulator upwards.



1. REPLACE the tightening cap on an empty or partially full bottle if it's not being used.

	Gas cylinder connection						
	Twist-on connection		Quick-release				
<ol> <li>2.</li> </ol>	Check if the bottle valve is TURNED OFF turning it clockwise  Remove the protection tip and store it for later	1.	Remove the protection tip. Do not use any tools, leave the tip hanging freely.				
3.	Before making the connection check if the black seal is not damaged.	2.	Make sure all the taps on the gas device are closed and if the switch in in the OFF position.				
4.	Fit the connecting nut to the cylinder with the use of a correct wrench or the connecting knob. (left thread) Do not allow the gas bottle connectors to be fastened too tightly.	3.	Place the quick-release regulator on the valve and press it down hard. If the switch is correctly turned off you will hear a characteristic click.				
5.	When the gas flow is required turn the valve of the bottle counter-clockwise.	4.	To let the gas flow in turn the switch into the ON position (or into the flame image).				

WARNING!!! Check the gas connection for leakage. If anything suggests a leak is present (for instance a characteristic gas smell) close the gas bottle valve and under no circumstances turn the device on before removing the leak.

• After removing the leak one may open the gas bottle valve again.

#### 3.5. Regulator replacement

- 1. You always need to use a pressure regulator between the gas bottle and the device. Replace the pressure regulator every 5 years. Allowed pressures: 30 mbar, 37 mbar (recommended), 50 mbar. Use only the regulators that comply with the EN16129 European Norm.
- 2. Turn off The MOON– the "OFF" position. The main burner need to be turned off.

3. Disconnect the regulator from the gas bottle (description above).

	Twist-on connection	Quick-release
4. Cut off attached pressure reducer or go to step 4.1. if you have pressure reducer with clamp connection.		
5. Replace the regulator to new one with clamp connection by attaching new linkage on the stub of regulator.		
6. Move the clamp into the stub		
7. Tighten the clamp with screwdriver (philips) or a flat wrench. WARNING! In the event of visible damage on the clamp, replace it for a new one.		

	Twist-on connection	Quick-release
4.1. Loosen the metal clamp with the use of a screwdriver (philips) or a flat wrench.		
4.2. Move the clamp away from the stub of gas regulator and go to step 5		

#### 4. OPERATING INSTRUCTIONS

#### 4.1. General Notes

The Moon fireplace has a control valve with a built-in ignition for the main burner (without pilot flame). The flame height of the main burner may be appropriately regulated by turning the knob. Next to the knob is placed elective ignition button (powered by AAA battery). The control panel is placed on side of the fireplace.



Fig. 6- Control knob and ignition button

#### 4.2 Start-up of the device

Make sure that the knob is placed in "OFF" position (all the way clockwise).



Fig. 7– Off position

- Open the valve on gas reducer
- Press the knob and while still pressing turn it counter-clockwise from position (1) to position (2)



Fig. 8- Turning the device on

• While keeping the knob still pressed start the flame by pressing the ignition button (3).



Fig. 9- Ignition sequence

- A spark will appear which ignites the main burner on the minimum flame height. If the flame did not ignite repeat this process 2-3 times. This will be required especially when you have replaced and installed a new LPG gas cylinder.
- When the flame is ignited keep holding the knob for around 5 seconds until the thermo-couple, which will keep the main valve in an open position, warms up.
- You may now release the knob. If however the flame is extinguished repeat the process once again until a stable flame is achieved.

**WARNING!!!** After 2-3 unsuccessful attempts terminate and check the connections. Try again in 10 minutes. If the installed gas cylinder is new or the fireplace has not been used for a longer period, the first thing that needs to be done is to release air from the gas linkage. In this case conducting a few attempts will be needed until the flame is ignited.

#### 4.3 Regulation of the flame size

- When the flame is burning the desired height of the flame may be adjusted and regulated by turning the knob clockwise or counter-clockwise.
- To achieve a higher flame turn the know clockwise to "Hi" position. To achieve a lower flame turn the knob counter- clockwise to "Lo" position (Fig. 10).



Fig. 10- Flame regulation

#### 4.4 Device shutdown

• To turn off the device, simultaneously press and turn the knob all the way clockwise. The gas supply will be cut and the flame on burner will be turned off.



Fig. 11 – Turning the device off

Additionally, close also the valve on the gas reducer.

#### 4.5 Replacing the battery

If the battery is inserted incorrectly, the electronic ignitor may be irreparably damaged. Only replace the battery when the appliance has been completely switched off.

The battery is placed in the container located on the control pane next to the flame regulation knob

- Unscrew the ignition button
- Remove the battery and place the new one into the slot.

**WARNING!** Remember about proper polarization of the battery.

• Screw the cover of the battery container.

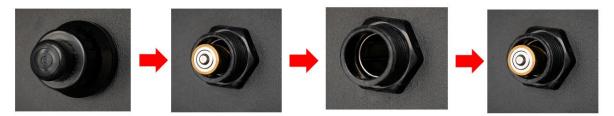


Fig. 12 – Replacing batteries

#### 5. TESTING

#### WARNING!!! NEVER TURN ON THE DEVICE IF THE CHARACTERISTIC SMELL OF GAS IS PERCEPTIBLE.

If you smell gas during the operation of the fireplace turn off the device immediately and cut off the gas supply from the gas cylinder by shutting its valve.

#### 5.1 Checking for gas leaks.

- Check if all connections are airtight.
- To do that apply all connections with soapy water (or water with another foamy substance) or with a professional spray for leak detection.
- If air-bubbles are present that means the connection has a leak.
- Remove the leaks in the identified spaces.
- Check for leaks once again.
- After the inspection dry the inspected connections.
- The device may only be used again after all leaks are removed.
- If the problem happens again please contact the dealer.

#### 5.2 Checking the flame appearance.

- Burn The Moon on max flame height and check the appearance of the flame.
- If visible gaps are present or there are substantial differences in flame height turn off the fireplace and after
  the device is cooled adjust the placement of decorative stones in such a way for them to be evenly placed on
  the whole surface of the main burner.
- Turn on the fireplace and check the appearance of the flame once again.

#### 6. MAINTENANCE AND UPKEEP

#### 6.1. Testing and cleaning

Please check and clean if necessary:

- The main burner if necessary, remove broken parts of stones and the existing dust.
- Thermo-couple (if necessary, remove the existing sediment). In the event of visible damage contact your dealer
- Gas linkage and pressure regulator (in case their expiry date is invalid replace these ancillaries for new ones).
- If you encountered problems with the regulator, gas linkage, burner or regulation valves do not try to fix these parts. Contact a sales person, an authorised service or an importer in order to acquire spare parts. To ensure the device is working efficiently use only original spare parts.

#### 7. WARRANTY

Planika Sp. z o.o. grants the Client guarantee of quality for the smooth operation of the goods specified on the sales document. The warranty is determined for a given period from the date of purchase (based on the warranty card together with the receipt of purchase). The warranty period starts at the moment of purchase of the original product by the first end user. Product may consist of several separate parts and different parts may be covered by a different warranty periods. The manufacturer gives 2 year warranty from date of purchase an insert for its smooth operation. Fireplace sealing is covered by warranty for a period of 1 year from date of purchase of the device. Guarantee does not cover decorative ceramic logs/stones and glass elements (glass shield and glass top). The use of the fireplace insert and operating conditions must be in accordance with the user manual and with the regulations in force. The basis for the free repair covered by warranty is a warranty card. Warranty Card will expire without a date, stamps, signatures, as well as the amendments made by unauthorized persons. Customer entitlement under the guarantee will expire automatically: after the warranty period. Any damages caused by improper handling, storage, of poor maintenance, incompatible with the conditions laid down in the manual and due to other reasons not due to the fault of the manufacturer, will void the warranty. In the event of a complaint, always contact your dealer. Supplier will contact the company Planika, if it deems it necessary. Factory Warranty is valid for 2 years from the date of purchase. Details of the warranty are available on the https://www.planikafires.com/warranty-cards/

#### 8. TROUBLESHOOTING

Warning! Montage, upkeep and service need to be conducted by a qualified professional with appropriate qualification, an appropriate company or the gas supplier.

PROBLEM	POSSIBLE CAUSE	CORRECTIVE ACTION				
SMELL OF GAS	CLOSE THE VALVE ON THE GAS CYLINDER IMMEDIATELY. DO NOT USE THE DEVICE UNTIL LEAKS HAVE BEEN REMOVED.					
Leak detected at cylinder ,	1. A loose regulator linkage.	1. Tighten and test it.				
regulator or other	2. Leak in the gas linkage, in the	2. Report this issue to service.				
connection.	regulator or on the gas knobs.					
	1. The cylinder is empty.	1. Replace Gas cylinder .				
	2. Igniter linkage is not connected.	2. Connect the igniter linkage.				
	3. No ignition spark.	3. Replace igniter.				
	4. The igniter electrode is placed	4. Realign electrode and clear any				
Burner does not ignite	incorrectly opposite the igniter.	surrounding debris from area.				
	5. Gas nozzles are blocked.	5. Unmount burner, clean the nozzle.				
	6. Gas linkage is twisted.	6. Straighten the linkage. Keep the				
		linkage away from the housing.				
	7. Pressure regulator link is loose.	7. Tighten the link. Check for leaks.				
	1. Ignitor wire not connected.	1. Ensure pilot electrode wire is				
		connected.				
Igniter Not Working	2. Electrode misaligned on pilot burner	2. Realign electrode and clear any				
igniter Not Working	3. Igniter malfunction	surrounding debris from area.				
	4. The battery has run out	3. Replace Igniter				
		4. Replace battery				
Low efficiency, "cracking"	1. The cylinder is empty.	1. Replace Gas cylinder .				
sounds	2. The nozzles of the burner are	2. Unmount the burner, clean the				
Sourius	blocked.	nozzle.				
Thumping sounds made by	The gas valve has opened rapidly.	Unfasten the regulator valve slowly.				
the regulator.						
A vivid/ bright orange and	Holes blocked in the apparatus	Unmount the burner and clean/ unblock				
smoky flame of the burner.	producing the gas and air mixture.	the apparatus' holes.				

#### 9. MANUFACTURER'S CONTACT DETAILS

Company Name: Planika Sp. z o.o.

Address: Bydgoskich Przemysłowców 10

Telephone: + 48 52 364 11 60

#### 10. TECHNICAL SPECIFICATION

Applianace Category			I3P			I3B/P		13+	
Reference gas			G31			G30		G30	G31
Inlet pressure	[mbar]	30	37	50	30	37	50	28-30	37
Injector diamater	[mm]		1,3			1,3		1,3	
Gas consumption	[kg/h]	0,4	0,45	0,5	0,4	0,45	0,5	0,4	0,45
Nominal Heat Input (Hi)	[kW]	4,5	5,0	6,4	5,1	6,4	7,4	5,1	5,1
Nominal Heat Input (Hs)	[kW]	5,0	5,5	7	5,6	7	8	5,6	5,6
Safety device	Thermocouple								
Gas control valve	BS190								
Flexible hose (4 m)	Ø9mm								

Seller's seal and signature						
The gas fireplace should be installed by a qualified Installer in accordance with the applicable national building regulations and in accordance with the guidelines contained in the Installation and User's Manuals.						
I hereby declare that having read the User's Manual and the Guarantee Conditions.  Date and legible signature of the Buyer						
Installer's seal and signature						
1						